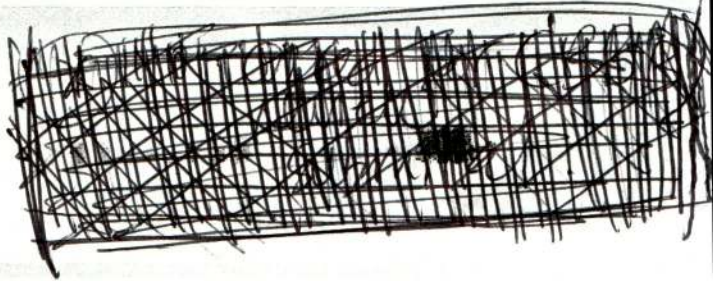


diversified GROUP



**Diversified
To Meet
Your
Needs**

diversified
Concrete &
Construction Inc.

diversified
Basement
Systems

diversified
C&C Property
Maintenance

diversified
Snow & Ice

diversified
Concrete
Block & Brick

COMPLETION / SATISFACTION CERTIFICATE

We at Diversified Group would like to "Thank You" again for your business and for payment of any balance to final crew upon satisfactory completion.

Jay Lowenstein
CUSTOMER NAME

Basement waterproofing
TYPE OF PROJECT DONE

2302 E. Greccourt Dr.
ADDRESS

419 536 6930
PHONE NUMBER

Toledo Oh. 43615
CITY STATE ZIP

10/16/2014
DATE

BBB review
HOW DID YOU HEAR ABOUT US?

	(Unsatisfied)	(Best)	
1) WAS THE SALES STAFF COURTEOUS?	1 2 3 4 5 6 7 8 9	10	N/A
2) WAS THE SALES STAFF KNOWLEDGEABLE?	1 2 3 4 5 6 7 8 9	10	N/A
3) AFTER STARTING YOUR PROJECT, WERE THE SERVICES COMPLETED WITHIN QUOTED TIME?	1 2 3 4 5 6 7 8 9	10	N/A
4) WERE THE WORKERS COURTEOUS?	1 2 3 4 5 6 7 8 9	10	N/A
5) WAS THE WORK DONE TO YOUR SATISFACTION?	1 2 3 4 5 6 7 8 9	10	N/A
6) WAS THE JOB SITE CLEANED REASONABLY?	1 2 3 4 5 6 7 8 9	10	N/A
7) CAN WE USE YOU AS A REFERENCE?	<input checked="" type="radio"/> YES	<input type="radio"/> NO	

OTHER

ADDITIONAL COMMENTS: Workers worked extremely hard under humid conditions. Outside crew and inside crew were excellent

Jay Lowenstein
HOMEOWNER'S SIGNATURE

10/16/2014
DATE