



### COMPLETION / SATISFACTION CERTIFICATE

We at Diversified Group would like to "Thank You" again for your business and for payment of any balance to final crew upon satisfactory completion.

Business  
CUSTOMER NAME

Patio  
TYPE OF PROJECT DONE

704 W. Brown road  
ADDRESS

514-662-5560  
PHONE NUMBER

Rossford Ohio 43061  
CITY STATE ZIP

6-17-14  
DATE

Friend  
HOW DID YOU HEAR ABOUT US?

	(Unsatisfied)	(Best)
1) WAS THE SALES STAFF COURTEOUS?	1 2 3 4 5 6 7 8 9	10 N/A
2) WAS THE SALES STAFF KNOWLEDGEABLE?	1 2 3 4 5 6 7 8 9	10 N/A
3) AFTER STARTING YOUR PROJECT, WERE THE SERVICES COMPLETED WITHIN QUOTED TIME?	1 2 3 4 5 6 7 8 9	10 N/A
4) WERE THE WORKERS COURTEOUS?	1 2 3 4 5 6 7 8 9	10 N/A
5) WAS THE WORK DONE TO YOUR SATISFACTION?	1 2 3 4 5 6 7 8 9	10 N/A
6) WAS THE JOB SITE CLEANED RESONABLY?	1 2 3 4 5 6 7 8 9	10 N/A
7) CAN WE USE YOU AS A REFERENCE?	<u>YES</u> NO	OTHER

ADDITIONAL COMMENTS: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

[Signature]  
 HOMEOWNER'S SIGNATURE DATE

**Diversified To Meet Your Needs**

Basement Construction

Basement Systems

G&G Property Maintenance

Snow & Ice

Concrete Block & Brick