



COMPLETION / SATISFACTION CERTIFICATE

We at Diversified Group would like to "Thank You" again for your business and for payment of any balance to final crew upon satisfactory completion.

Mary Baker
CUSTOMER NAME

Foundation Repair
TYPE OF WORK DONE

2902 meadowwood
ADDRESS

PHONE NUMBER

Toledo Ohio 43605
CITY STATE ZIP

9/19/13
DATE

HOW DID YOU HEAR ABOUT US?

(Unsatisfied)

(Best)

- | | | | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|-------------------------------------|--------------------------------------|
| 1) WAS THE SALES STAFF COURTEOUS? | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | <input checked="" type="radio"/> 10 | <input checked="" type="radio"/> N/A |
| 2) WAS THE SALES STAFF KNOWLEDGEABLE? | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | <input checked="" type="radio"/> 10 | <input checked="" type="radio"/> N/A |
| 3) AFTER STARTING YOUR PROJECT, WERE THE SERVICES COMPLETED WITHIN QUOTED TIME? | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | <input checked="" type="radio"/> 10 | <input checked="" type="radio"/> N/A |
| 4) WERE THE WORKERS COURTEOUS? | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | <input checked="" type="radio"/> 10 | <input checked="" type="radio"/> N/A |
| 5) WAS THE WORK DONE TO YOUR SATISFACTION? | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | <input checked="" type="radio"/> 10 | <input checked="" type="radio"/> N/A |
| 6) WAS THE JOB SITE CLEANED RESONABLY? | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | <input checked="" type="radio"/> 10 | <input checked="" type="radio"/> N/A |
| 7) CAN WE USE YOU AS A REFERENCE? | <input checked="" type="radio"/> YES NO _____ | | | | | | | | | | |

OTHER

ADDITIONAL COMMENTS: _____

Mary I. Baker
HOMEOWNER'S SIGNATURE

9/19/13
DATE

**Diversified
To Meet
Your
Needs**

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Concrete &
Construction**

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Basement
Systems**

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